



Punya Refund Policy

Thanks for purchasing products at www.punya.in

In order to be eligible for a refund, you have to initiate a request for return within 48 hours of receiving the product. Refunds will be processed if either the product that you received is damaged, or if you did not receive what you ordered. The product must be in the same condition that you receive it in and undamaged in any way. To initiate the request, please submit the product photographs along with products details on Punya's product return form available at www.punya.in/returns. After receiving your request, Punya will evaluate it and process your refund.

Punya will refund the stipulated amount via the original payment method. For credit card payments it may take 10 to 15 business days for a refund to show up on your credit card statement.

If the product is damaged in any way after the delivery has been completed, or if you have initiated the return after 48 hours of receiving the product, you will not be eligible for a refund. No store credit will be given in lieu of a return.

If anything is unclear or you have more questions, feel free to contact our customer support team available at help.punya@gmail.com.

Thank you!